



# Root Directory

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The Association of PC Users Groups

## The Outer Edge

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Art Lewis

Helen Long

\*Deceased



**2006** Southwest User Group Conference: second place in both the newsletter and Web site contests.

**2011** APCUG first place in the newsletter contest (medium groups).



## CIPCUG NEWS AND EVENTS

# Tell us what you want from CIPCUG

**T**OE contributor Jim Thornton often asks me what kinds of articles readers of TOE want to read, and I always fall back on, "I don't get much specific feedback from readers, so write about what interests you." I know that answer isn't terribly helpful, but it's true.

## Editor's corner



**Weigle**

This issue offers you a chance to give us your comments about what CIPCUG should and should not be doing. In this issue of TOE and online at [cipcug.org](http://cipcug.org) is a survey about all of CIPCUG's activities.

How satisfactory are our programs, meeting place, time and day, Q&A sessions and SIGs? Should we have more social activities? What hardware and software do you use (we can seek out programs on the most popular items)? What changes would you make if you could wave a magic wand and revamp CIPCUG? Many of the questions are multiple-choice. Please pick as many answers as apply to you or, if none of them do, chose the Other selection and fill in the details. If you don't have enough room to adequately answer the questions, please use additional sheets of paper and give us all the details and thoughts you think are needed.

One reservation: Please remember that everyone on the board or holding any other position in the club is a volunteer. No one is paid, although reasonable expenses are reimbursed. Please don't let your comments turn in to name-calling or personal attacks, which make most people ignore any good points you're making.

And if you're willing to help put any of your ideas into effect, please put your name on the survey so we can talk to you about your ideas. If you prefer to remain anonymous, that's fine, too.

\*\*\*

Most of you know that one of my other interests is philately (stamp collecting). One form of collecting is called topical or thematic — that is, collecting stamps related to a specific subject rather than by country.

The current issue of Topical Time, the magazine of the American Topical Association, has an interesting story about perforated initials on stamps used by companies involved in producing computers. The perforated initials — holes punched in the stamps — were often used by companies and government agencies to protect against stamp theft.

Unfortunately, the article is not available online, but if anyone wants to see a copy, let me know and I'll make some photocopies.

— John Weigle, editor

## Coming events

# Flash drive software to be demonstrated

## Programs

Some of the software on the new CIPCUG flash drive will be demonstrated by Toby Scott and Michael Shalkey at the Jan. 26 meeting at the Camarillo Boys & Girls Club, 1500 Temple Ave. (Ponderosa Drive and Temple Avenue), Camarillo (see the map on the last page).

The doors will open at 8 a.m. and the program will start at 8:45 a.m. We expect to have both the Internet and Connectivity SIG led by Toby Scott and a Social Media, Alternative Devices SIG (smartphones, tablets, etc.) led by Jessica Scott.

Dates of coming meetings follow:

Feb. 23  
March 23  
April 27  
May 25  
June 22  
July 27  
Aug. 24  
Sept. 28

*(Continued on page 4)*

## Door prizes

We have two types of raffle tickets: one for prizes offered by the presenter and one for club-provided prizes. The tickets for the presenter's prizes are free and limited to one per member.

The tickets for the club-provided prizes are \$1 each, \$5 for six tickets, \$10 for 13 tickets, \$15 for 20 tickets and \$20 for 27 tickets and are available to anyone. Those who can't stay until the drawing may sign their tickets and give the person selling the tickets a list of the prizes they would like in the order they'd pick them. Winners' prizes will be held until the next meeting.

## Consignment table

A consignment table is set up at every meeting. Anyone can buy, but only members can sell.

The club gets 10 percent of the sales price. Sold items must be picked up at the end of the day's meeting.

Any items not picked up will become the property of CIPCUG and will be subject to disposal at the club's discretion.

CIPCUG is not responsible in any way for items bought or sold at the table. Each item is sold as-is unless otherwise stated.

## Meeting, SIG notices

If you would like e-mail notices of regular meetings and SIGs, go to [www.cipcug.org](http://www.cipcug.org), where you'll find a link on the home page to sign up. The URL is [cipcug.org/listserv.cfm](http://cipcug.org/listserv.cfm).

**You will need your membership number, which is on the back cover of TOE, to complete the sign-up.**

## CIPCUG NEWS AND EVENTS

Internet SIG, Q&A**Tablet security, working with PDF files**

*Unless otherwise noted, Toby Scott answered the questions in the SIG and the regular Q&A, assisted by Michael Shalkey, who also handled the computer duties for both sessions.*

**Internet and connectivity SIG****Tablet security**

Q: Are tablets more secure than laptops and desktops?

A: Yes because they don't have programs, just apps. The apps are part of the operating system and aren't malleable. Apps also run in their own memory space, so even if one gets a virus, you can delete the app, and the virus is gone. You won't get the drive-by stuff that others can get.

Michael Shalkey: There are attempts to write malware for Android machines.

Toby Scott: Surface, iPad and iPhone are apps only. A second flavor of Surface (Surface Windows 8 Pro) is expected next month with a full-fledged Windows 8 operating system so it will run apps and programs. The Windows RT version runs apps only. The price for the Surface Windows 8 Pro is \$899 plus \$125 for the key-

board. You can get an Ultrabook for that.

**CBS.com programs**

Q: When I miss some TV programs, I try to find them online. I tried CBS.com the other day and suffered horrible buffering problems. Is there a fix?

A: It's not the computer. It's the Internet speed.

Michael Shalkey: Also, CBS doesn't play nicely with other children. The problem usually involves Internet speed and the way CBS pushes the data out. And it's possible that CBS doesn't have adequate servers.

Toby Scott: Everything on the Internet moves at the speed of the slowest link in the chain. A 386 computer can process the data. None of you is likely to have a computer that's too weak to handle the data unless the machine is infected with malware. When you have a problem, start looking at the throughput between you and the provider.

**Adjusting PDF files**

Q: A friend is having a problem with PDF files on the Internet. They fill the

screen when they open, and he can't find a way to change the size. I know there's a menu in Firefox at the bottom right corner, but I could not find a way to exit.

A: You can click the X in the upper right corner to close the program or the tab if you have more than one tab open.

You should be able to reach a menu with this and other options if you move the mouse to the lower right corner of the open file.

As a side note, my server backs up to the cloud. But it wasn't working correctly, and tech support asked me to run a scan. The problem was that the floppy drive was being recognized as a backup item and it wanted to use that for the local backup. I'd forgotten I even had one on the machine.

Michael Shalkey: Windows 8 has its own PDF reader (Windows Reader), but the controls aren't easy to find. You see a full screen with no menu. Right mouse click on the file to bring up the menu, which has a variety of options, including rotate.

*(Continued on page 5)*

**More on coming events ...**

*(Continued from page 3)*

Oct. 26

Nov. 16 (**third Saturday**)

Dec. 21 (**third Saturday**)

**SIGs**

The Special Interest Groups (SIGs) are sponsored by CIPCUG and led by volunteer club members. They are free to CIPCUG members.

Other than those presented during or just after the regular meeting, the SIGs run from 6:30 to 8:30 p.m. at Ventura County Computers, 2175 Goodyear Ave., Unit 117, Ventura; phone 289-3960. From the 101 Freeway, exit at Telephone, take Telephone south to McGrath, turn left and go one block. Turn right on

Goodyear and right again into the second driveway. Unit 117 is the back, right corner of the building.

The pre-meeting SIGs are at 8:45 a.m. at the Boys & Girls Club. The after-meeting SIG when one occurs is at a location to be announced on the meeting day.

**The general schedule:**

Fourth Tuesday: Linux.

Fourth Saturday (or the regular meeting day): Social Media SIG (Jessica Scott) and Internet and connectivity SIG (Toby Scott), 8:45 a.m. The location of Michael Shalkey's after-meeting SIG, on days there is one is announced at the meeting.

The January and February schedules:

**January**

**Tuesday, Jan. 22:** Linux SIG. Moderator: Bill Wayson. We will open up the floor to you. Come and ask any question you have about Linux and FOSS. We will do our best to get an answer.

**Saturday, Jan. 26:** Pre-meeting SIGs on Social Media and Internet and connectivity at 8:45 a.m.

**February**

**Tuesday, Feb. 26:** Linux SIG. Moderator: Bill Wayson. Topic: TBA.

**Saturday, Feb. 23:** Pre-meeting SIGs on Social Media/Other Devices and Internet and email at 8:45 a.m.

**Be sure to check the calendar on [cipcug.org](http://cipcug.org) for updates on event programs, dates and times.**

## CIPCUG NEWS AND EVENTS

(Continued from page 4)

We'd need to see the machine to track down the problem.

### Windows 8 USB problem

Q: I was trying to help a friend with Windows 8, which I know nothing about. We were trying to install a USB wireless device. The computer tried but then shut down and said the device was for Windows 7. I understand you can't use any Windows 7 devices in Windows 8.

A: That's incorrect. Almost everything for Windows 7 works in Windows 8. At the apps program screen, you can install only Windows 8 apps, but at the desktop you can install Windows 7 programs. You should be able to install almost any Windows 7 programs and hardware.

Michael Shalkey: You might have had a static electricity problem. With the recent weather, you can generate static electricity by walking across a carpet, especially if you're wearing a sweater. If you're carrying the device and plug it in you could zap the device and make the computer restart.

You might also have a faulty port from some other cause. Try turning the computer off, plugging the device in and turning the computer back on. That sometimes works.

Toby Scott: Windows 8 behaves pretty much like Windows 7 with USB devices. The worst thing you should get is a message that it can't find a driver for hardware that was made for a previous version of Windows.

The device itself might be defective. Fry's has a reputation for rewrapping retuned merchandise and putting it back on the shelf. Other possibilities are a bad socket and a damaged USB driver.

### Another USB issue

Q: My wife had a gadget plugged into a USB port in the front of the computer, and I was afraid it was going to get bumped by the dog, so I moved it to a socket on the back. The computer said it needed a new driver.

A: The USB in the back might be defective. Dust bunnies will also do that because the connection isn't firm. You should not need a new driver because you changed sockets.

### Internet SIG

Tablet security  
CBS.com programs  
Adjusting PDF files  
Windows 8 USB problem  
Another USB issue  
Email accounts  
Windows Live Mail  
'Configuring Windows' messages  
Favorites list  
Security dangers  
MyStart

### This month's Q&A topics:

CIPCUG flash drives  
Closing Internet Explorer  
Spybot updates  
Windows 8 download  
Wireless router  
Kaspersky difficulty  
Windows 8 wireless problem  
Solid state drives  
Printer papers  
File associations  
File sharing

Try turning the computer off and checking the socket for dust. Remove any that you find. You can use a vacuum hose, but be sure the computer is off if you do. The vacuum cleaner hose can build up static electricity.

### Email accounts

Q: My wife is using the same email address I do, and I've noticed that messages I send now have her name on them.

A: It has to do with personalities (identities in Thunderbird). You can set up more than one, but be sure to set the program so that the messages aren't deleted from the server after they're downloaded. Otherwise, you'll never get the accounts synchronized.

You could also change the name that shows up as the sender to make it both of you or, since you have the same first initials, just the initial and last name.

### Windows Live Mail

Q: My wife is using Windows 7, and every time she responds on Craig's List, Windows Live Mail pops when she uses Gmail. She uses the Web browser to read and answer mail.

A: You need to set up an account in an email program, such as Windows Live Mail, Outlook or Thunderbird, and set that as the default account. Gmail has instructions on how to set up the Gmail account to do this. You also need to set the program as your default email program on your computer.

For historical purposes, the Mozilla Foundation inherited the old Netscape, which was both a browser and email client. As video, scripts and other things were added to the browser the program

became ungainly and Mozilla separated the browser and email program.

### 'Configuring Windows' messages

Q: I've noticed that when Windows updates, the next time I start the computer I get a message that says the machine is configuring Windows and not to turn it off. Is that something new?

A: The configuring used to be done in the background, but some people got concerned when Windows took longer to start than it usually did and would reboot the computer to try to speed it up. Microsoft added the warning so people would know what was going on and not try to "fix" things by rebooting. You can't patch the kernel while it's running, so there's a program that runs the updates before Windows opens.

### Favorites list

Q: I use Internet Explorer 9 in Vista. Can my favorites list be alphabetized?

A: Right click on the favorites list and select "Sort by name."

Chrome has a similar feature under Organize.

(Some, if not all, browsers will make you take this step for each folder. – Editor)

### Security dangers

Toby Scott: There's a WPA (Wi-Fi Protected Access) hack available. With a Linux computer and four hours, you can hack any WPA. (Information about how to protect yourself against this hack can be found at <http://lifelacker.com/5873407/how-to-crack-a-wi-fi-networks-wpa-password-with->

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## CIPCUG NEWS AND EVENTS

*(Continued from page 5)*

reaver. Toby Scott confirms this is a legitimate site. — Editor)

A different problem has come up with all versions of Internet Explorer. Even if it's closed but on a website, people who own the site can read all your mouse clicks and even what you type on online keyboards. The best fix until Microsoft issues a patch is to use a different browser.

Q (This question is out of order): What can we do for sites that allow only Internet Explorer?

A: Use the IE Tab add-on for Firefox.

### MyStart

Q: Is MyStart evil?

Toby Scott: I've never heard of it, but from the name it sounds very suspicious.

Michael Shalkey: A Web search finds lots of complaints and questions about MyStart by IncrediBar and how to remove it. Possibly among other things, it changes the default search engine. Several sites offer a variety of suggestions, some of which seemed to work for some users.

Toby Scott: Try the new version of Spybot, which is on the new CIPCUG flash drive, but I can't guarantee it will work. Also try the latest Malwarebytes Anti-Malware, but be careful not to buy the paid version.

Michael Shalkey: Go to [malwaretips.com/blogs/remove-mystart-by-incredibar-virus](http://malwaretips.com/blogs/remove-mystart-by-incredibar-virus) for instructions on removing this from many browsers.

### Q&A session

#### CIPCUG flash drives

Toby Scott: We have the new CIPCUG flash drives available today. (All but one were sold at the meeting, so the board decided to buy more for the next meeting. — Editor) The previous drive had some 1.8 gigabytes of software, but almost half of that was taken up by Service Pack 3 for Windows XP and Service Pack 1 for Vista. We eliminated those on this drive but still have about 1.8 gigabytes of software, meaning there are about twice as many programs on the new drive as there were on the previous one.

Portable Apps now has a single downloadable version and lets you download

the apps individually. We didn't put any of the apps on the flash drive because many of them are updated so often we couldn't possibly keep them up to date.

A list of all the programs is on [cicug.org](http://cicug.org) and on the flash drive itself. An almost complete list was in the last issue of TOE. Version numbers have been replaced by three asterisks in the lists because of the time involved in updating the lists every time a program is updated.

Michael Shalkey: As a follow-up to a question in the Internet SIG, you could use the Portable Apps version of Internet Explorer to visit sites that allow only IE. But don't do that at hot spots, just at home.

Toby Scott: The flash drive has a CIPCUG CD folder — the project began with CDs — that has an HTML version of the program list. Foxit, a PDF reader, is listed under Acrobat but is really in the PDF folder.

I use several of the programs on the drive regularly, including Filezilla, NoteTab and SyncBack.

Audience: For those with Flash still enabled, Adobe has put it on the same patch Tuesday schedule as Microsoft Windows, so you should start seeing security patches for it regularly.

#### Closing Internet Explorer

Q: What's the best way to close Internet Explorer?

A: Click the X in the upper right corner. To start it, click on the blue E on the Start menu.

#### Spybot updates

Q: I have Spybot 1.6. Why doesn't it upgrade automatically?

A: Automatic updates for security programs usually refer to definitions and removal tools, not the core of the program. If you do a manual update of Norton Anti-Virus, for instance, you'll get a new version of the program.

Michael Shalkey: Malwarebytes Anti-Malware is the only security program I know that updates the core of the program automatically.

#### Windows 8 download

Q: I want to get the Windows 8 upgrade key as you suggested, but I don't want to download the program, and it appears I have to download the program

before I can get the key.

A: Microsoft is confusing the whole issue of downloads and reinstalling Windows 8, judging by our experience in the shop.

Right now, if you buy an OEM computer, you don't get a sticker with your key code on it. Instead, you get a message when you install Windows to create rescue discs. You must do it, because the key code is hidden in the program

If you buy from a company like us that builds the PCs, you get the key code. I would not buy a computer without the key code.

If you go the upgrade route, you must complete a form with your name, address, email address and other information and submit the payment. You do not have to download the program. You'll get an email that contains the key code and the download link.

The key code is a mess. Michael spent a whole day with a computer we sold with Windows 8 on it. The customer wanted a solid state drive. We said we could clone the existing drive, put in the solid state drive and copy the old disc to the solid state drive, something we do all the time. But we could not do it this time because we didn't have the rescue discs. When you install Windows 8, make the rescue discs and keep them where you can find them.

I think the time will come, if this continues, that you'll just have to junk your computer if you need to reinstall Windows 8 because they won't have setup discs. [Late note: It's not that hard to reinstall. Just different.]

Q: Some laptops don't have a CD drive, so we're out of luck.

A: You can share the CD drive on a desktop or put the rescue disc on a flash drive. The shared CD also lets me install programs on the laptop from a CD. You can boot to a flash drive, but you'll have to change the BIOS to do the restore.

#### Wireless router

Q: I need a new wireless router. Is it WPA2 I should be looking for?

A: Yes, it's WPA2. That should work on any fairly new computer.

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## CIPCUG NEWS AND EVENTS

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Audience: Some older laptops don't handle WPA2. If that's the case, could you buy a USB dongle and install it to provide the WPA2. You would have to disable the laptop's wireless.

Toby Scott: Yes. That works if the machine is XP or later, and it might work on a Windows 2000 machine.

### Kaspersky difficulty

Q: I downloaded the 2013 Kaspersky Internet Security on two computers. I used to have a folder on the laptop to bring up files on the desktop and vice versa. The folder has disappeared.

A: It's a security setting in Kaspersky, but I don't know enough about it to help you. Search Kaspersky for file sharing information.

If you do file sharing, be sure to have the same version of your anti-virus program on each computer. Otherwise, setting up file sharing is black art. You don't want to go there; I don't want to go there.

### Windows 8 wireless problem

Q: I tried to install a wireless adapter to a desktop and got a message saying it was for Windows 7, which the box said. The Windows 8 computer just shut down.

Michael Shalkey: Try turning the computer off, plugging the device in and then turning the computer back on. Some devices won't install if you plug them in while the computer is on. Static electricity is also a potential problem.

Q: It said it had installed successfully and asked if I wanted to restart the computer. I did, and it came up to an error screen that said it failed to download Windows 8. I already have Windows 8.

I rolled the computer back the first time and it worked once. On the second time, the machine shut down.

Michael Shalkey: You have some much more serious problems. We should talk later. It might be something that doesn't work on Windows 8. Check on

the manufacturer's website to see if it lists any issues. That's a rare problem. I have not had it occur with anything.

HP and Epson didn't write drivers for Vista, and Microsoft got a bloody nose for seemingly making a lot of things unusable. Microsoft now writes drivers for basic functions of peripherals.

Toby Scott: We haven't had anything that works on Windows 7 that doesn't work on Windows 8. Windows 8 can use Windows 7 drivers in our experience. There might be something else going on or this could be one of the few things that don't work.

### Solid state drives

Q: The price of solid state drives is coming down. Why aren't major manufacturers installing them on new computers?

A: Michael Shalkey: The ads you're seeing now are for things they built six months ago. Maybe in another six months, things will change.

Toby Scott: Also people are used to giant drives, and the solid state drives are more expensive. A lot of what we've been doing is cloning large drives to solid state drives and then putting the older large drive in a caddy to use as a backup drive. It encourages people to back up, but not everyone does, and then we hear stories of lost baby picture, wedding pictures, travel pictures and even dissertations that can't be recovered.

### Printer papers

Q: I had a laser printer that died and bought an inkjet. Is there any difference in the paper for each? I have a lot of paper left from the laser printer.

A: Generally not unless you're printing photos. Laser printers like impervious paper. Inkjets like pervious paper that absorbs the ink. If you're mostly doing black and white there won't be much difference, but glossy, layered paper could come apart in the heat and jam the printer.

### File associations

Q: I have two versions of Word — 2000 and 2010 — on my computer. How can I change which one is the default program to open Word files?

A: Go to the Control Panel > Default Programs > Associate file type with program. Find the type of document you want to associate and click on Change program to find the program you want to use.

Comment: Be sure to look at the icons for the versions of Word. If the one you want to associate with the file isn't there, you'll have to drill into the program files and find the executable file for the program you want.

### File sharing

Q: Windows 7 has a home group and public folders. Which is best to use for home environment file sharing?

A: If all computers are Windows 7 or 8, the share via the home group. But if you have Vista, XP or non-Windows, then you have to use simple file sharing. For backup, it depends on what you're doing. I like to back up a husband's documents to the wife's computer and vice versa in public folders. I like the SyncBack program, which is on the CIPCUG flash drive, but there are others that will work. If the other computer isn't on when files change, SyncBack will back up the newest versions of files the next time both computers are on. SyncBack has a paid version that has a lot of additional tools.

You can use the Windows backup program, but you have to do a schedule for it. It's a heavy duty program so you don't want it running all the time. If you're using XP, use one of the freeware programs rather than the Windows backup.

Carbonite, Mozy and other online programs have their own programs unless they use Rsync, which is geeky.

**Back up, back up, back up ... and test the backup to be sure it worked.**

## CIPCUG NEWS AND EVENTS

Program: Vinpower**M-discs offer large, secure storage medium**

By John Weigle

[jweigle@vcnet.com](mailto:jweigle@vcnet.com)

**B**urners, BD/DVD/CD duplicators and new long-life, large-capacity discs that are good for backups were described at the December meeting by Julie Hanson, Vinpower digital sales and service representative.

Hanson, who has been working for Vinpower for about three years, has years of experience in tech support, technical writing and consulting, she said.

In her presentation, she concentrated on the burners, duplicators and M-Discs, which are made by Millenniata. The discs can hold, according to the Millenniata website, 100,000 documents, 8,000 photos or 240 minutes of video. They can be written to only with a special burner but can be read or played, again according to the company website, "on any quality DVD drive that supports the common DVD+R/RW format. Most DVD drives that were manufactured after 2005 and almost all Blu-ray or BD drives support this format."

Through its retail website at [RunTechMedia.com](http://RunTechMedia.com), Hanson's company offers blank media, flash memory, printers, burners, BD/DVD/CD duplicators and packaging material. She offered a \$99 archival kit, which contains a Sony drive, 10 M-discs, a power cable and a USB cable. The drive supports USB 3. The kit is good for businesses and individuals, the website says. The drive in the kit burns at the standard 16X speed.

The M-discs are classified by Millenniata as "write once, read forever." If your burning software allows it, they can be left open from session to session until they're full, she said.

Millenniata describes the differences between current DVDs and the M-discs this way on its website:

"Current DVD technology uses or-

**"None of the Millenniata media suffered any data degradation at all. Every other brand tested showed large increases in data errors after the stress period. Many of the discs were so damaged that they could not be recognized as DVDs by the disc analyzer." — U.S. Navy report**

ganic dyes and low laser power to make marks on the data layer of a standard recordable DVD. Over time, these marks become unreadable because organic dyes degrade when exposed to minimal levels of light, heat, and humidity. ...

"Millenniata utilizes chemically stable and heat-resistant materials that are not used in any other DVD or optical disc! These materials cannot be overwritten, erased, or corrupted by natural processes. The normal laser energy employed to write DVDs or CDs cannot successfully write to the patented inorganic and synthetic materials used in the M-DISC.

"Data is stored on the M-DISC by physically altering the recording layer and creating permanent voids or holes. DVDs and other optical discs use organic dyes that break down over time, resulting in corrupt and unreadable data. These organic dyes are highly susceptible to temperature, humidity and even sunlight, starting to fade and decay the moment you record data.

"Millenniata's recording process utilizes higher temperatures than any ordinary optical disc. This allows for permanent engraving on the M-DISC, what we refer to as pits. These pits are not affected

by temperature, humidity and sunlight the same way dyes are, because the pits are permanent."

A Blu-Ray drive is needed to write to Blu-Ray discs, she said, but the drives don't work in older machines. A free program is available from Cyberlink (<http://www.cyberlink.com/stat/bd-support/enu/index.jsp>) to determine if a computer can support Blu-Ray discs.

The most impressive feature of the M-discs is their longevity, compared to the 5-10-year life of CDs and DVDs. The company says the data should still be readable after 10,000 years, although that is impossible to determine since they have not existed that long. The discs were tested against four brands by the Naval Air Warfare Center Weapons Division at China Lake in an attempt to "ensure that the media would hold-up under the harshest environments over long periods of time," the company says.

Although the Navy report does not predict a lifetime, it says, "None of the Millenniata media suffered any data degradation at all. Every other brand tested showed large increases in data errors after the stress period. Many of the discs were so damaged that they could not be recognized as DVDs by the disc analyzer."

Among other things, Hanson said everyone needs more than one backup and that special Sharpies should be used to write on CDs and DVDs because the standard ones can eat through discs' coating. The special Sharpies, labeled "Sharpie CD/DVD," can be obtained at the Office Depot in Ventura and probably elsewhere.

*On the Net:*

<http://www.vinpowerdigital.com/en-us/main/>

<http://www.runtechmedia.com/>

<http://www.mdisc.com/>

**Be sure to keep your anti-malware programs up to date and run regular scans.**

CIPCUG NEWS AND EVENTS

Membership report:

**Is it time to renew?**

By Ken Church

email address: [membership@cipcug.org](mailto:membership@cipcug.org)



**CHURCH**

Welcome –

New members: Much appreciated

Attendance at the December 2012 general meeting:  
55 members and guests (who signed in)

Total membership: 179

**December 2012 renewals payment due:**

Mbr#	Last Name	First Name	Pd to Dt
1044	Cohen	Jerry	201212
0908	Cronin	Richard	201212
0037T	Hosford	Victor	201212
0993	Ladd	Craig	201212
1001	Toth	Andy	201212
1048T	Ulam	Frederick	201212

**MEMBER RENEWAL INFORMATION**

\$30 for single membership,  
\$35 for two or more family membership.

**NEW MEMBER INFORMATION**

\$40 first year for single membership,  
\$55 first year for two or more family membership in same household.

Please send your payment to:

**CIPCUG MEMBERSHIP  
P.O. BOX 51354  
OXNARD, CA 93031-1354**

Or bring your payment to the sign-in table for the Jan. 26, 2013, meeting.

**January 2013 renewals payment due:**

Mbr#	Last Name	First Name	Pd to Dt
0835	Brown	George	201301
0926	Curry	Rick	201301
1217	Donohue	Joseph	201301
0947	Ellis	Dick	201301
0554	Muskat	Vel	201301
0753	Otterson	Dick	201301
0834	Oxman	Howard	201301
0950	Skultety	Tony	201301
0836	Willett	Dr. Nancy	201301

**November 2012 renewals payment due:**

Mbr#	Last Name	First Name	Pd to Dt
1061	Churchyard	Martha	201211
0915	Clayton	Phil	201211
0944T	Coon	Donn	201211
1212	Hollander	Gary	201211
0542	Salisbury	Wayne	201211
1194	Tsutsui - Trujillo	Sandy	201211
0863	Zapf, D.P.M.	Michael	201211

## CIPCUG NEWS AND EVENTS

## Minutes of the December board of directors meeting

By Diane Mortensen-Henderson

The CIPCUG Board of Directors held its monthly meeting on Dec. 17, 2012. Members in attendance were Jim Brown, John Weigle, Andy Toth, Ken Church, Craig Ladd, Art Lewis, Helen Long, Toby Scott, and Diane Mortensen-Henderson



Mortensen-Henderson

The meeting was called to order by President Jim Brown.

**November Board Minutes:** Board of Directors' meeting minutes for Nov. 17, 2012, were accepted as published.

**Treasurer's report:** Art passed out copies of the November 2012 treasurer's report, which is published elsewhere in TOE. February insurance has been paid and Jim Brown was given the original policy. Under Outflows, publication purchases in the sum of \$600 was for the new flash drives. Currently, 49 flash drives have been sold. The board discussed whether to order more flash drives, and the general thinking was to order only 20. Toby will acquire the additional 20 flash drives. He also added that anyone who wants freeware updates to an older flash drive can get them for \$5.

**Jan. 26 program and future programs:** Craig announced that as of the board meeting date, nothing is definite for CIPCUG's January meeting. In the near future, a program or possibly two programs can be given on the new freeware that has been downloaded on the new 16 GB CIPCUG flash drives.

**New fundraiser:** As another fundraiser, Toby suggested the club could order and sell computer monitor cleaning cloths. To determine whether it is a worthwhile endeavor, it would depend on the quality and quantity, cost, and profit CIPCUG could receive.

**TOE survey:** John has put in a lot of time and effort in producing a members' survey. When it's finalized it will be announced and circulated at the business part of meetings. With Toby's help, it will also be available online. The board believes it will be a useful tool to determine what members want and do not want at CIPCUG's meetings.

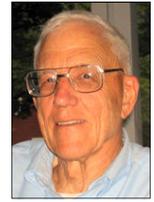
**Attendance:** Ken reported that there were 55 attending today's meeting.

**Marketing CIPCUG:** Always looking for ways to market CIPCUG and gain new memberships, it was suggested to make up a flier. Fliers could be put up in public bulletin boards, like at Starbucks' stores, and placed at Camarillo City Library. It was suggested to do it in MS Publisher and the size of fliers 4 x 5 inches that could be laminated and easily posted.

There being no further business to discuss, the meeting was adjourned at 1 p.m.

## Treasurer's report for November 2012

By Art Lewis  
treasurer@cipcug.org



Lewis

11-1-12 through  
11-30-12

### Category Description

#### INFLOWS

Coffee Income	2.00
Donation	6.00
Membership Income	
New Members	40.00
Renewals	385.00
TOTAL Membership Income	425.00
Publication Sales	200.00
Raffle	89.00
<b>TOTAL INFLOWS</b>	<b>722.00</b>

#### OUTFLOWS

Corporate Expenses	50.00
Equipment	96.45
Publication Purchase	600.00
Raffle Prizes	52.49
Rent Paid	150.00
TOE	258.12

**TOTAL OUTFLOWS** **1,206.06**

**OVERALL TOTAL** **-484.06**

Unrestricted Funds	4,079.02
Restricted Funds	0.00
<b>Bank Balance 11-30-12</b>	<b>4,079.02</b>
Year to Date Income	3,614.00
Year to Date Expense	4,338.94
Net Year to Date	-484.06

## 2013 contributors to The Outer Edge

Your name can appear here, too. Share your knowledge with other members by sending an article, letters or computer tips to editor@cipcug.org.

#### CIPCUG MEMBERS

Ken Church  
Art Lewis  
Helen Long

Diane Mortensen-Henderson  
Toby Scott  
Michael Shalkey  
Rick Smith  
Jim Thornton  
Bill Wayson  
John Weigle

# Giving up Dick Clark and Windows XP

By Rick Smith  
*rants@vcmail.net*

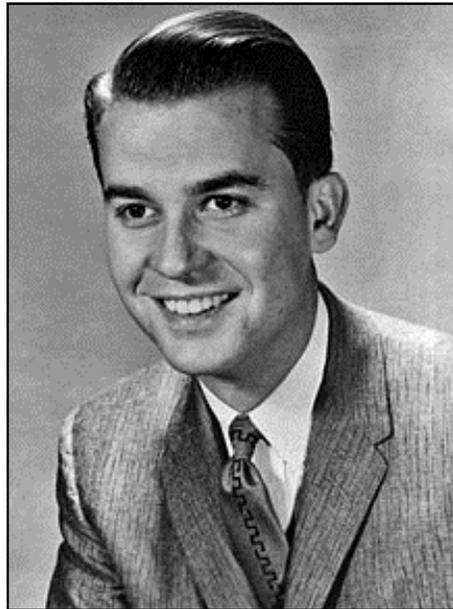
**D**ick Clark, whose real name was Richard Augustus Wagstaff Clark Jr. — how’s that for a mouthful? — was born Nov. 30, 1929, and died last year on April 18. He was an American radio and television personality, as well as a cultural icon who remains best known for hosting American television’s longest-running variety show, “American Bandstand,” from 1957 to 1987. He also hosted the game show “Pyramid” and “Dick Clark’s New Year’s Rockin’ Eve,” which transmitted Times Square’s New Year’s Eve celebrations worldwide. He is also known for his trademark sign-off, “For now, Dick Clark. So long!” accompanied with a military salute.

As host of “American Bandstand,” Clark introduced rock ‘n’ roll to many Americans. The show gave many new music artists their first exposure to national audiences, including Ike and Tina Turner, Smokey Robinson and the Miracles, Stevie Wonder, Talking Heads and Simon & Garfunkel. Episodes he hosted were among the first where blacks and whites performed on the same stage and among the first where the live studio audience sat without racial segregation.

**Rick’s rant**



**Smith**



**Dick Clark**

Singer Paul Anka claimed that Bandstand was responsible for creating a “youth culture.” Due to his youthful appearance, Clark was often referred to as “America’s oldest teenager.”

In his capacity as a businessman, Clark served as chief executive officer of Dick Clark Productions, part of which he sold off in his later years. He also founded the American Bandstand Diner, a restaurant chain modeled after the Hard Rock Cafe. In 1973, he created and produced the annual American Music Awards show, similar to the Grammy Awards.

Clark suffered a massive stroke in December 2004. With speech ability still impaired, Clark returned to his “New Year’s Rockin’ Eve” show a year later on Dec. 31, 2005. Subsequently, he appeared at the Emmy Awards on Aug. 27, 2006, and every “New Year’s Rockin’ Eve” show through the 2011-12 show. Clark died on April 18, 2012, after suffering a heart attack following a medical procedure, at age 82.

My thanks again to Google and Wikipedia, the source of all knowledge in the universe and a quick reference when you need one.

My last memories of Dick Clark were from last year, when he did his final hosting of “Rockin’ New Year’s Eve.” I remember commenting to my wife that maybe he needed to retire, that being out in the freezing cold might shorten his life. What I now realize is he kept doing it to live. Nonetheless, America had a hard time letting go of Dick Clark, and no one can really replace him, at least not in our lives. I’m sure the next generation will grow up on something different and find that near and dear to their hearts.

In much the same way, I believe we have a hard time letting go of Microsoft’s Windows XP operating system. We cling to it with a tenacity usually reserved only for a favorite jacket or old worn out comfortable pair of shoes. I also think there’s a part of us that is very uncomfortable with today’s throwaway mentality. Rather than building things well and then repair-

*(Continued on page 12)*

## We’re back on our regular meeting schedule

By Helen Long

**H**ope everyone had a good Christmas and you didn’t get switches for being bad last year.

We are back on our regular meeting day, the fourth Saturday (Jan. 26), so don’t come on the third Saturday or you will be the only one there, and no one to open the door for you or make you a cup

**Bits & Bytes**



**Long**

of coffee.

Toby will have a few more of the 16 GB flash drives loaded with lots of free-ware aps for \$20.

Even though they have lots of apps, there is still a big, big chunk of space for storage of

your favorite pictures. I believe he is going to demonstrate the flash drives this month. If you haven’t purchased one but are thinking about it, you better get them this month. I don’t know if Toby is going to purchase anymore. Remember, it costs only \$1 to update the drives from time to time.

**Have you run your anti-spyware programs lately?**

## GENERAL NEWS AND COMMENTARY

*(Continued from page 11)*

ing them when they broke or failed, we have switched to cheaply made products of dubious quality that are so cheap we just throw them away when they break and go get new ones. I don't know about you, but it rankles me a bit, maybe because I'm a repair person and I believe in the value of buying quality products that last. Taking good care of products and making them last a long time will reap greater rewards and personal satisfaction than going to the store and buying the latest, cheapest model of whatever. Yeah, you miss the thrill of opening the new box and marveling at the newness of the plastic, but spending your money well brings its own rewards.

So hanging on to your old PC makes perfect sense. Well, yes and no. A good lot of us who bought a quality PC from All City, Gateway or other vendors that made quality PCs in the day still have functioning units that are nearing the 10-year mark. Those of you who bought one of the units similar to the "10 worst PCs of all time" presented in the CIPCUG anniversary spectacular have already been forced to buy a new PC with a new operating system, due not to choice but to failure of an inferior product. Yes, your old PC is getting a little on the slow side, but, hey, so are you. So if you have to fire up your PC in the morning and then go the bathroom to read the paper while it boots it has become a common routine that you have come to accept.

You'll probably have to change to a whole new routine with one of my new PCs that will load your operating system in 5 seconds, not even enough time to get a cup of coffee. But speed alone is not enough of a reason to get you to change. What will force everyone to switch from XP to a new operating system is fear. Fear of being hacked, gagged, Googled

or otherwise taken advantage of will force you to give up your beloved XP. I've been telling anyone who would listen that Microsoft was dropping all support of XP this April, and I have been selling lots of new computers these past few months. Well, Michael Shalkey last week told me, "By the way, Rick, Microsoft is ending support for XP in April of 2014, not 2013. But since you were selling so many computers with that line I didn't have the heart to tell you till now." That sure burst my bubble. I'm still debating whether to keep the lie going, but as usual my conscience wins out and as hard as I try to keep being unscrupulous, the angel on my shoulder always wins out in moral dilemmas. It makes me sad, though, because it was a good selling point. Sigh! Anyway, there still are some very compelling reasons to finally let go of XP, the main one being the world changes around us and the newer operating systems support the newer hardware much better than XP does. The newer systems are also much more secure.

Sill holding back on changing? I know; you have that favorite old program from 1994 that you just can't live without. Well, assuming you have the install disks for it, you can always install XP mode on your new PC. It's a little known feature that enables you to run a virtual session of XP on your new Professional version of Windows 7 or Windows 8. Oh, you don't have the legal versions of your software to install on a new PC? Shame on you. As you know, I have never pirated any program in my life, and I can point my finger at you with righteous indignation. Ouch! My nose hit the keyboard and there's this big stick in my eye. OK, enough of the "be legit" preaching, but you get the point. The moral of my story today is it's time. Time to let go of XP and embrace the change of today and

hope for the best. Hope and change is the mantra of today's time.

Speaking of changing, I'll end this rant with a comment on changing to Windows 8. I told everyone I was giving my wife Windows 8 for Christmas this year, but so far it hasn't happened. One of my customers tipped me with a new iPad, and I decided to get as much mileage out of it as I could and gave that to my wife instead. She really likes it, but mostly my boys use it to play Angry Birds and view annoying Orange videos. If you haven't viewed an annoying Orange video, you are missing out on one of our modern cultural abnormalities. One thing I will recommend though is WIMP.COM. It's a wonderful site with clean videos of everything from cute animal pictures to TED Talks on the nature of the universe. Check it out for hours of mindless fun and education.

Oh, I almost forgot Windows 8. So far, every customer I've showed it too has been running for the hills screaming. I have managed not to sell a single unit. Michael even downloaded a bunch of videos from Microsoft to teach me how to sell it.

It's a far cry from the days when Windows 95 and 98 came out and people were camped out in front of CompUSA waiting to be the first on their block to have this new technological marvel. Anyway, I've been saying that this is Microsoft Vista redux. Look for Windows 9 in the near future as Microsoft tweaks its new operating system to something that someone actually wants. That's just my opinion, and I could be wrong, but I'd be willing to bet money on it.

So I hope everyone who reads this finds the New Year treating you well. It should be a wild ride so hold on because anything could happen.

## Sources of support for Linux, open source software

**A**n important responsibility of any user of computers and technology is knowing where to get help. This month I will (again) discuss some of the places users

By Bill Wayson  
bwayson@gmail.com

of open source software can find help and how to identify whether or not the help

offered is any good. There really is no shortage of people and places willing to provide support, most of which welcome people willing to help others. Here are

*(Continued on page 13)*

## GENERAL NEWS AND COMMENTARY

(Continued from page 12)

some suggestions to get you started.

### The Internet

The best source of support for Free and Open Source Software (FOSS) is the Internet. The Internet is where members of the open source community (which includes you, the user) meet. The Internet is the one open forum that can provide

real-time feedback on FOSS as it is updated and patched. Tap into this knowledge base through your favorite Web search site. Creative search terms, such as an error message, can result in just the solution you are looking for.

The types of information you will find fall into three categories: FOSS-oriented sites; FOSS vendor sites; and FOSS mailing lists and discussion forums. Many FOSS-oriented sites are great gateways to FOSS information. Try Linux Online ([www.linux.org](http://www.linux.org)) and LinuxQuestions.org ([www.linuxquestions.org](http://www.linuxquestions.org)). Many more sites like these exist, and each deserves a look. One that merits special attention is The Linux Documentation Project ([www.tldp.org](http://www.tldp.org)). This is the home of the HOWTO collection, a community-maintained FOSS documentation project. Topics covered there range from setting up a three-button mouse to a Web server. Some HOWTOs may be a bit old, but others actively follow the latest developments.

Most companies that create and distribute Linux have their own websites. If you search on Linux Mint, openSUSE, Red Hat, or Ubuntu, you should be able to find their home pages easily. Usually you will find links to knowledge bases, support forums, and bug tracking. Purchasing a vendor's official Linux distribution usually entitles you to toll-free phone and email support, and access to

reserved web sites.

Searches for support will invariably return links to messages in mailing lists and discussion forums. The online forum, basically an online conversation, has become a standard support offering of almost all providers of software. People post their problems in the hope someone can help and will post the answer. These postings and solutions are immortalized in an archive of the discussion. Find a good one and make it a regular online hangout.

### On Your PC

Linux installations include a great deal of documentation on Linux itself and FOSS. If you have installed the source code for Linux, you'll find information in `/usr/src/linux/Documentation/`. The information there can be helpful if you are having trouble with a specific piece of hardware. Application documentation can be found under `/usr/share/doc`. This information will range from very terse to extremely deep. You may also find HOWTOs installed under here.

You may find "Help" icons on your Linux desktop or application menu — most distributions include a help system. And don't forget the "man" (short for manual) and "info" (short for information) pages.

Use a terminal window under Linux to enter the command "man man" and "info info" to get started. The man system is the traditional source of application and utility reference information. The newer info system, which is slowly replacing it, sports hyperlinks and better document organization.

### User Groups

User groups can be great sources of information and support. CIPCUG has its Linux SIG. Nearby are the Simi/Conejo Linux Users Group ([www.sclug.org](http://www.sclug.org)) and the Ventura County Linux Users Group ([www.vclug.org](http://www.vclug.org)). A trip to one of their meetings could be worthwhile. To find other user groups, simply search for "linux user group" and a city. This is sure

to return results for any city of any size. These groups often have very good websites and mailing lists, and I have never had a problem joining their mailing lists.

### Magazines and books

A trip to the computer section of any large bookstore will offer you many, many books that cover all sorts of subjects that are Linux- and open source-related. Books give you the ability to learn at your own pace. Some series to look for are the O'Reilly books, the SAMS Teach Yourself in 24 Hours series, and No Starch Press books. Before you go to the bookstore, think of three or four real questions that you have. Look at several books and see how easily and understandably your questions are answered, and choose the book that does this the best. Also look for magazines that cover Linux, like Linux Magazine ([www.linuxpromagazine.com](http://www.linuxpromagazine.com)) and Ubuntu User ([www.ubuntu-user.com](http://www.ubuntu-user.com)). These are sold at the larger bookstores.

### Information is there just for the asking

It is true that there are very few instances of "1-800-LINUXHELP" support, and most of these cost money. But once you start using the resources described above, you will discover that there is no shortage of support for, and information about, Linux and other FOSS. As you become comfortable using these resources, the perception that you are on your own when you use Linux and FOSS will fade and disappear as a reason to not give Linux and FOSS a try. It all starts with looking.

If you have questions or would like to learn more about Linux and FOSS, come to the January CIPCUG Linux SIG meeting at 6:30 p.m. Tuesday 22nd at Ventura County Computers in Ventura. We will open up the floor to you. Come and ask any question you have about Linux and FOSS. We will do our best to get an answer. If there is something you would like the Lair or Linux SIG to cover, drop me a line at [bwayson@gmail.com](mailto:bwayson@gmail.com). Until next month, happy computing.

### Penguin's Lair



Wayson

**Beware of messages purportedly from your bank, PayPal or other financial sites asking for personal information, such as your login name, password or Social Security number. They are almost certainly from scammers. If in doubt, go to the site of the institution by typing in a known URL, not by clicking on the email link, and look for messages there.**

GENERAL NEWS AND COMMENTARY

Review: PC Doctor

# Diagnostic tool reveals computer's secrets

By Jim Thornton  
jasthorn@gmail.com

**P**C Doctor for Windows is a very good computer hardware diagnostic tool program that analyzes all your computer's hardware by looking for any possible and potential problems. The internal hardware analysis including audio controller, card reader, CPC, DVD-RW drive, hard drive, memory, motherboard, network card, sound card, USB, etc., as well as external hardware, including keyboard, microphone, mouse, printer, etc. PC Doctor is also known as Hardware Diagnostic Tools and is scheduled to do this analyzing once each month, but I find PC Doctor very useful for I have it scheduled to run a complete test of my computer early on every Sunday morning when I'm away

from my computer. This test takes about one hour, and results are displayed on my monitor for 25 or more items. You can run PC Doctor whenever you want. It is very easy: Just go to your Start Menu and to PC Help & Tools and check on Hardware Diagnostics Tools or use the keyboard shortcut of Ctrl + Alt + H. The program is on your hard drive in C:\Program Files\PC-Doctor for Windows. In addition, you can select only one hardware item of your choice to test.

PC Doctor, while identifying all possible computer problems, does not resolve the hardware problem directly. However, PC Doctor does provide additional information about the problem and provide tips for resolving the hardware issue. Even if you have the problem that your computer can't open Windows, if you have previously copied PC Doctor

onto a bootable optical disc (CD), you can run PC Doctor, and it will identify the problem items.

Here is what the results of the test look like. The six most common items are Audio — microphone and sound card; Storage — card reader, DVD-RW drive, and hard drive; Video — AVI, monitor, video capture, and video card; Other Devices — keyboard, mouse, and printer; Communications — network card; and System — CPU, memory, motherboard, readyboost, and USB. There are numerous other results: card reader, CMOS, HD audio controller, hub, microphone, monitor, PCI bridge, PCI bus, printer, readyboost, sound card, system board, USB, USB ports, etc. In addition, you can always review the results of the most current test for many days later or until the

*(Continued on page 15)*

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2175 Goodyear Ave. #117 Ventura 93003

Windows 8

Would someone please explain to me why anyone in their right mind would choose Windows 8 when you have Windows 7. It's like jumping out of a perfectly good airplane.

Rick, I gave you Microsoft's talking points. All you have to do is toe the company line to start selling new PCs with the world's most advanced OS. Get with the program!

As everybody knows I'm always right about everything and there's nothing I'm not knowledgeable about. And I know this, Rick, you're wrong about Windows 8 and if you have 2 hours I'll tell you why.

Ventura County Computers  
Rick Smith, MCP  
Toby Scott, MCP  
www.vcccomputers.com

Ventura County Computers  
Fast Friendly Humorous Service... Most of the time

GENERAL NEWS AND COMMENTARY

# Microsoft IntelliPoint program lets users change mice settings

By Jim Thornton  
jasthorn@gmail.com

The Microsoft IntelliPoint program provides the ability to add special features to your Microsoft mouse. These features include the ability to reassign your mouse buttons and wheel to perform different commands, for example, to copy, to run a macro, to undo, etc. In addition, you can modify your existing mouse settings to change its acceleration, pointer speed, precision, scrolling speed, etc. IntelliPoint automatically detects what your mouse model is and if you have more than one mouse on your computer, you can assign each mouse to have different mouse button assignments. If you connect your mouse using a switch box, the mouse may not be displayed in your Control Panel's Devices and Printers screen in Windows 7. This IntelliPoint program was originally introduced to make your mouse easier to use when playing computer games.

In addition, your Microsoft mouse may be connected to your computer through your computer's USB port, to a nine pin serial port, or wireless using a wireless receiver plugged into your computer's USB port. IntelliPoint works with Windows XP, Vista, and 7. You can either download the IntelliPoint software from Microsoft's website or you can install the software from a CD. You will need to remove all previously installed mouse programs from your computer before installing IntelliPoint. Your

*(Continued on page 16)*

## More on PC Doctor ...

*(Continued from page 14)*

next test.

PC Doctor provides several options: (1) select the number of colors from a maximum of 256 that you want to see the results in; (2) select the screen resolution from 640 x 480 to whatever size you like; (3) run the program as the computer's administrator. You have the option to select by name which other computer users can or can not run the program on your computer.

The current version of PC Doctor is 6.0.5205.31, which was released on Jan. 26, 2011, and it is designed to work with only Microsoft Windows 7 operating systems and it is provided with all new Hewlett-Packard (HP) computers. However, you can download PC Doctor from this HP website — <http://h10025.www1.hp.com/ewfrf/wc/softwareDownloadIndex?cc=us&lc=en&dlc=en&softwareitem=pv-75045-2>. The name of the downloaded files is sp44357.exe, and you must be the administrator of your computer to install this program.

### Members' classified ads

Classified ads are free to members. Each ad is limited to 105 characters, including spaces and to one ad per member per month. Copy has to be to John Weigle, editor of TOE ([editor@cipcug.org](mailto:editor@cipcug.org)), within the week after the regular meeting. Otherwise, the ad is held to the following month.

#### Free

#### For sale

I have the following Free/For Sale (contribution to CIPCUG):

One SHARP UX-300 FAX machine with Handset

Manual (.pdf) <http://pdf.textfiles.com/manuals/FAXMACHINES/Sharp%20UX300%20Plain%20Paper%20Fax%20Machine.pdf> — David Minkin

I have the following For Sale (contribution to CIPCUG):  
2 each Microsoft Mouse, \$2 each

Internet Scrolling Mouse (COMP USA), \$2  
Video Selector Switch (5 inputs/2 outputs), \$5 — David Minkin

#### Wanted

Other categories as needed

The Outer Edge is printed and prepared for mailing by:

Bob Weisensee  
Production Supervisor



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## GENERAL NEWS, COMMENTARY

# How to add useful icons to Windows desktop

By Jim Thornton  
jasthorn@gmail.com

I like to make my computer more friendly and easier to use. There are several common and frequently used Windows XP and 7 features that I like to improve upon. These features include adding the Control Panel, Internet Explorer, Restart, Shutdown, and Windows Explorer desktop icons, and removing all arrows from my desktop icons. In all my instructions to click means a left mouse button click and for any right clicks, I will state a right click.

## Control Panel desktop icon

1. Click on your Start Menu.
2. On the right side of all the programs listed, right click on Control Panel.
3. Click on Show on Desktop.
4. There is now a Control Panel icon on your desktop.

## Internet Explorer desktop icon

1. Click on your Start Menu.
2. In all the programs listed, right click on Internet Explorer.
3. On Send to menu, click on Desktop (create shortcut).
4. There is now an Internet Explorer icon on your desktop.

## Restart desktop icon

This adds a desktop icon that you can easily click and restart your computer without the need to go to the Start Menu.

1. On your desktop, right click any empty area.
2. On the New menu, click on Shortcut.
3. On the menu, in the "Type the location of the item" box, type in

"C:\Windows\System32\Shutdown -r -t 0" without the quotation marks and with a space between shutdown and -r, between -r and -t, and between t and 0, and click on Next.

4. On the "What would you like to name the shortcut?" type RESTART or REBOOT or whatever you like and click on Finish.
5. Now let's give this icon a special icon symbol.
6. Right click on the new icon.
7. Click on properties.
8. Click on Change Icon and a new menu will appear showing numerous icons. Click on your choice. My choice for the restart icon is the five-point star.
9. Click on Finish.

## Shut down desktop icon

This adds a desktop icon that you can easily click and turn off your computer without the need to go to the Start Menu. This will be a simpler way to make this icon.

1. On your desktop, right click on your new Restart desktop icon.
2. Click on copy.
3. On any empty area on your desktop, right click on paste.
4. Right click on this icon.
5. Click on properties.
6. In the "Type the location of the item" box change the single letter r to an s and click on Next.
7. Right click on the new icon.
8. Click on properties.
9. Click on Change Icon.
10. Click on the icon of your choice.

My choice for the restart icon is the red circle with a single red line running from

its upper left side to its lower right side.

11. Right click on your new icon.
12. Click on rename and rename to SHUTDOWN.
13. Click on Finish.

## Windows Explorer desktop icon

1. Click on your Start Menu.
2. In all the programs listed, click on Accessories.
3. Right click on Windows Explorer.
4. On Send to, click on Desktop (create shortcut).
5. There is now a Windows Explorer icon on your desktop.

## Removing desktop icons

There is an easy way to remove the arrows from your desktop icons or if you like you can restore the arrows.

1. You need to download an old Windows Vista file titled FxVisor32 from <http://www.sevenforums.com/tutorials/3606-shortcut-arrow-change-remove-restore.html>. Go to the website and click on the Download symbol.
2. After the file is downloaded, click on it to install the program.
3. A new desktop icon will appear titled Vista Shortcut Manager.
4. Right click on the icon.
5. Click on Open.
6. On the User Account Control menu, click Yes.
7. On the Vista Shortcut Manager, click on No Arrow and Apply, and all of your arrows in your desktop icons will be removed.
8. Right click on the Vista desktop icon.
9. Click on Delete to remove this icon from your desktop.

## More on IntelliPoint ...

(Continued from page 15)

Microsoft keyboard and mouse will work with their basic features prior to installing the IntelliType Pro and IntelliPoint software, and installing this software is required to provide for all of keyboard and

mouse features. IntelliPoint will work with the more popular and up to date non-Microsoft mice.

The current version of IntelliPoint is 8.0, was released in 2011. The Microsoft website to download this free program is

<http://microsoft.com/intellipoint>.

The program is also available on a CD from your local computer stores. For example, the price at Fry's is \$49.99. IntelliPoint, also, works with Mac computers.

CIPCUG SURVEY

# Help us determine the future of CIPCUG

The CIPCUG board is trying to determine what members want. Please complete this form and bring it (or a copy, if you don't want to tear a page out of TOE) to the next meeting or mail it to CIPCUG, P.O. Box 51354, Oxnard, CA 93031. Many of the questions can be answered by circling applicable choices (more than one choice is permissible). If your answer is Other, please add an explanation. Some answers need a more complete explanation, and we've left space for that. The survey is also on the webpage, [cipcug.org](http://cipcug.org). Thank you for your help.

example, would you like some non-computer-related items or gift cards? Should there be one bigger prize rather than several small one?

**GENERAL**

- Do you attend meetings regularly? Yes    No  
 If no, why not?  
 Conflicting events  
 Live outside the county  
 Programs not interesting  
 Programs not useful  
 Don't have transportation  
 Health problems  
 Other (please specify)

Do you plan to renew your membership when it's due?  
 Yes            No

- If not, why?  
 Cost  
 Can't attend meetings  
 Meetings too advanced for me  
 Meetings too simple for me  
 Transportation problems  
 Not enough information I can use  
 SIGs I want are not offered. If this is the case, what SIGs would you like to see?

Other (please specify)

If you do not attend meetings regularly, what entices you to come to the meetings you do attend?

Would you be more likely to attend meetings if they were on a different day and time and/or in a different place? If yes, what day and time and what community would you prefer?

Should we have more social events (i.e., quarterly potlucks)?  
 Yes  
 No

What types of door prizes persuade you to buy raffle tickets? For

- When during the meeting should the raffle occur?  
 Just before the SIGs  
 Just after the SIGs (before the business meeting)  
 Just before the Q&A  
 Just after the Q&A  
 Just before the program  
 Right after the program (current time)  
 Other (please specify)

Do you have any suggestions to improve CIPCUG?

**YOUR EQUIPMENT**

(This information will help us select programs)

Which of the following devices do you own and use? Circle all that apply.

- Desktop computer
- Laptop computer
- Tablet
- External hard drive
- Smartphone
- Digital camera
- Printer
- Scanner

What operating system(s) do you use on the desktop?

- Windows 98    XP    Vista    7    8
- Other Windows (specify)
- Macintosh
- Linux (version)

Which one is your primary OS (the one you use most)?

- Windows 98    XP    Vista    7    8
- Other Windows (specify)
- Macintosh
- Linux (version)

What is the operating system on your laptop?

- Windows 98    XP    Vista    7    8
- Other Windows (specify)
- Macintosh
- Linux (version)

(Continued on page 18)

CIPCUG SURVEY

(Continued from page 17)

What is the operating system on your tablet?

- Droid 3.0-3.2
- Droid 4.0
- BlackBerry Tablet OS
- Windows 7
- Windows 8/RT
- iOS
- webOS
- BlackBerry Tablet OS

What is the operating system on your smartphone?

- Droid
- iOS
- Windows

**Q&A SESSION**

Can you hear the questions asked? Yes No

Should our tech advisers repeat the questions? Yes No

Are the answers to your questions easy to understand?  
Yes No

What can we do to make the Q&A more interesting or useful to you?

If you had a question, would you feel comfortable about asking it?  
Yes No

If no, is there anything we could do to make you feel more comfortable?

**SIGs (Special Interest Groups)**

What topics would you like to see SIGs offered on?

When should SIGs be offered?  
During the day In the evening

What community would you prefer the SIGs be offered in?

- Camarillo
- Fillmore
- Moorpark
- Ojai
- Oxnard
- Port Hueneme
- Santa Paula
- Simi Valley
- Thousand Oaks
- Ventura

**PROGRAMS**

Are you more interested in programs on:

- Software
- Hardware
- Both equally

Are there specific topics you'd like to see programs on? If so, what

are they?

Would you be willing to make a presentation (alone or as part of a panel) and/or lead a SIG on any software or hardware? Yes No

If Yes, what?

**WEB PAGE**

How often do you visit the Web page (cipcug.org)?

- Daily
- Once or twice a week
- Once or twice a month or more
- Hardly ever
- Never
- Didn't know about it

What could we do to make the page more useful to you?

What aspects of the site do you find most interesting?

What aspects do you find least interesting?

Additional comments

**FACEBOOK PAGE**

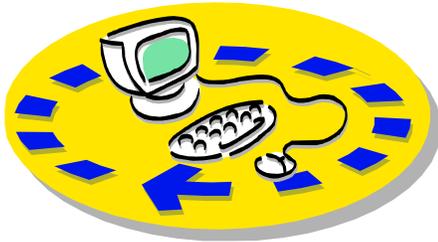
How often do you visit the CIPCUG Facebook page (<https://www.facebook.com/groups/cipcug/>)?

- Daily
- Once or twice a week
- Once or twice a month or more
- Hardly ever
- Never

If never or hardly ever, why?

- Don't like Facebook
- It's a time waster
- I'm concerned about privacy
- Nothing on it interests me
- No time
- Didn't know about it
- Other ( specify)

Any additional comments or ideas?



# Why join Channel Islands PC Users Group (CIPCUG)?

Every month, members of the Channel Islands PC Users Group have access to:

- ◆ The Outer Edge newsletter, which includes a list of members willing to help other members.
  - ◆ The general meeting, featuring a question-and-answer session and program on new software or hardware.
  - ◆ Special Interest Groups — special meetings held monthly.
  - ◆ Door prizes and raffle at the regular meeting.
- Other benefits include:
- ◆ Special user group discounts on

books and software.

- ◆ A flash drive containing many useful freeware programs.
  - ◆ A chance to make friends with people who have similar interests.
  - ◆ The ability to put your knowledge to good use by helping other members.
- The whole concept of user groups is members helping members.

Please clip the coupon below and send with payment to CIPCUG-Membership, P.O. Box 51354, Oxnard, CA 93031-1354.

Please make checks payable to

CIPCUG.

### Dues for new members

- Individual member, \$40.
- Family membership (same address), \$55.
- Renewals are \$30 and \$35 per year respectively.
- TOE subscription only (in the U.S.), \$20.

### CIPCUG E-MAIL ADDRESS

Members who would like to have an email address through CIPCUG in the form of YourName@cipcug.org may obtain one for \$20 per year.

**CIPCUG MEMBERSHIP APPLICATION**

Amount enclosed: \_\_\_\_\_

Please Print the following information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_,

State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Phone (Home): \_\_\_\_\_ (Work): \_\_\_\_\_

E-mail address: \_\_\_\_\_

User level: Novice \_\_\_\_; Intermediate \_\_\_\_;

Advanced \_\_\_\_

Can you help the club as a volunteer? If so, what would you be interested in working on? Please list on separate sheet. If necessary.

For CIPCUG use:

Date \_\_\_\_\_

Member # \_\_\_\_\_

# Channel Islands PC Users Group Inc.

P.O.Box 51354  
Oxnard, CA: 93031

NON-PROFIT  
U.S. POSTAGE  
PAID  
OXNARD, CA  
PERMIT NO. 1785

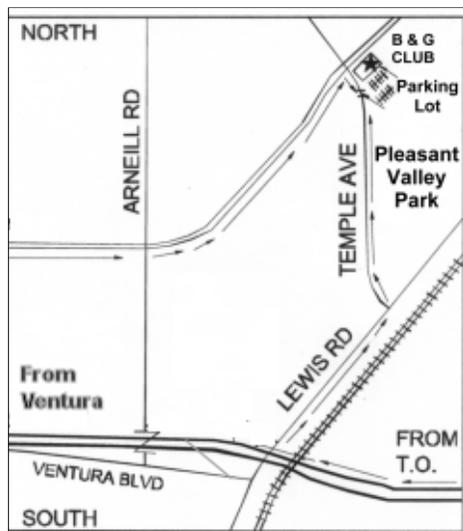
**DATED MATERIAL**  
Please Do Not Delay

## DUES REMINDER

If the code above your name is 2013 JANUARY, your membership dues are payable in JANUARY 2013.

## January 2013 meeting of the Channel Islands PC Users Group

The map shows the easiest route to the Boys & Girls Club, but if you prefer, you can take the Carmen Drive offramp to Ponderosa Drive, which leads to Temple Avenue.



**Saturday morning, Jan. 26, at the Boys & Girls Club, 1500 Temple Ave. (Ponderosa Drive and Temple Avenue), Camarillo.**

### Meeting schedule:

8:00 a.m.	Doors open
8:30	SIGs (Depending on available space we will have a connectivity and email SIG and a social media/tablet/smartphone SIG)
9:30	Business meeting
10:00	Q&A
10:30	Break
11:00	Program (Software on the CIPCUG flash drives)
	Drawing